



2012 ANNUAL REPORT

Western Virginia Emergency Medical Services Council, Inc.
Near Southwest Preparedness Alliance

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Cover: An ambulance retired from Carilion Clinic Patient Transportation’s fleet was donated by Carilion Clinic to WVEMS. It has been assigned to the Medical Reserve Corps program coordinated by WVEMS and NSPA, and serves as our MRC support vehicle and rolling billboard promoting Virginia’s Medical Reserve Corps.

Fall sunset near Radford

Staff Directory

- **Executive Director** Robert H. Logan, Ph.D. logan@vaems.org
- **Education Program Director** Cathy Cockrell, CICP, CCEMT-P, NREMT-P ccockrell@vaems.org
- **Business Manager** Mary H. Christian mchristian@vaems.org
- **Administrative Assistant** Sandra D. Short sshort@vaems.org
- **Senior Field Coordinator** Charles W. Berger, NREMT-P cberger@vaems.org
- **Field Coordinator** Michael L. Garnett, NREMT-P mgarnett@vaems.org
- **Field Coordinator** William E. (Gene) Dalton gdalton@vaems.org
- **NSPA Executive Director** Danielle Lissberger, MHA dlissberger@vaems.org
- **NSPA RHCC Coordinator** Jeffrey M. Echternach jmechternach@carilionclinic.org
- **NSPA Mobile RHCC Coordinator** Phillip Belcher pbelcher@vaems.org
- **Medical Reserve Corps Coordinator** Tanya Ferraro tferraro@vaems.org
- **Regional Medical Director** Charles J. Lane, MD, FACEP clane@vaems.org

Office Information

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Facsimile +1 540 562.3488

2. New River Valley Office 6580 Valley Center Drive, Radford VA 24141

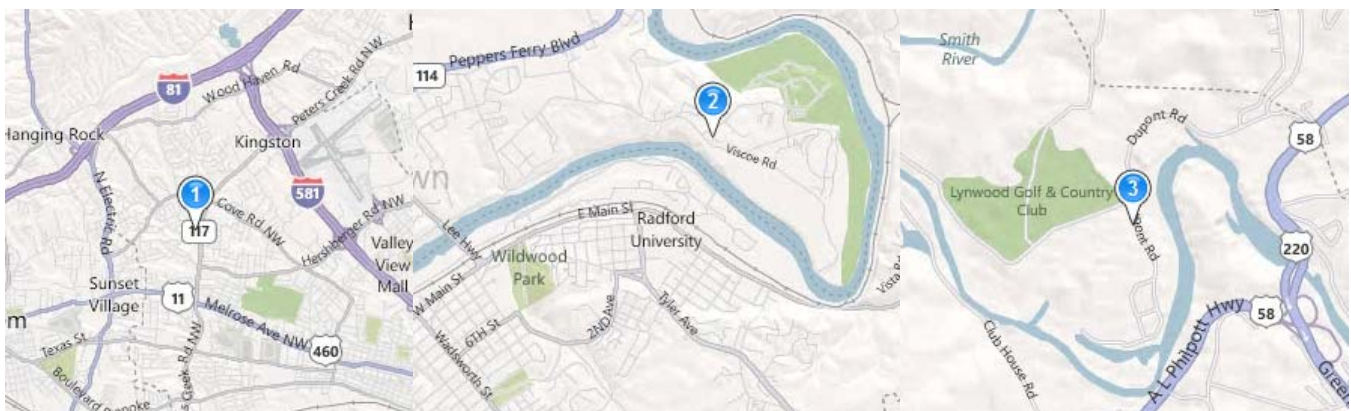
(located in the New River Competitiveness Center)

Facsimile +1 206 202.1190

3. Piedmont Office 1024 DuPont Road, Martinsville VA 24115

(located in the Henry County Public Safety Training Center)

Facsimile +1 206 984.3120



Mission

The mission of the Western Virginia EMS Council is to facilitate regional cooperation, planning and implementation of an integrated emergency medical services delivery system.

Regional EMS Councils in the Code of Virginia § 32.1-111.11

Regional emergency medical services councils

The Board [of Health] shall designate regional emergency medical services councils which shall be authorized to receive and disburse public funds. Each council shall be charged with the development and implementation of an efficient and effective regional emergency medical services delivery system.

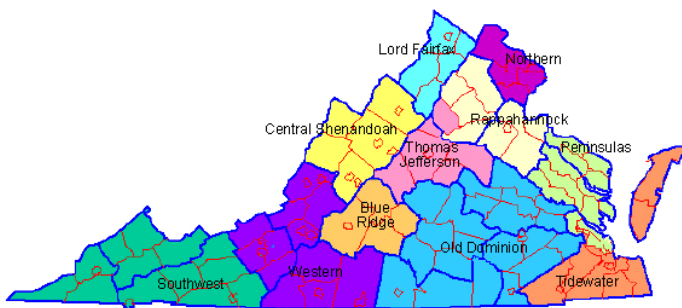
The Board shall review those agencies that were the designated regional emergency medical services councils. The Board shall, in accordance with the standards established in its regulations, review and may renew or deny applications for such designations every three years. In its discretion, the Board may establish conditions for renewal of such designations or may solicit applications for designation as a regional emergency medical services council.

Each council shall include, if available, representatives of the participating local governments, fire protection agencies, law-enforcement agencies, emergency medical services agencies, hospitals, licensed practicing physicians, emergency care nurses, mental health professionals, emergency medical technicians and other appropriate allied health professionals.

Each council shall adopt and revise as necessary a regional emergency medical services plan in cooperation with the Board.

The designated councils shall be required to match state funds with local funds obtained from private or public sources in the proportion specified in the regulations of the Board. Moneys received directly or indirectly from the Commonwealth shall not be used as matching funds. A local governing body may choose to appropriate funds for the purpose of providing matching grant funds for any council. However, this section shall not be construed to place any obligation on any local governing body to appropriate funds to any council.

The Board shall promulgate, in cooperation with the State Emergency Medical Services Advisory Board, regulations to implement this section, which shall include, but not be limited to, requirements to ensure accountability for public funds, criteria for matching funds, and performance standards.



WVEMS is one of 11 regional EMS councils in Virginia. It serves the fourth, fifth and twelfth planning districts of Virginia, encompassing the following localities: Alleghany County, Botetourt County, Craig County, Floyd County, Giles County, Franklin County, Henry County, Montgomery County, Patrick County, Pittsylvania County, Pulaski County, Roanoke County, City of Covington, City of Danville, City of Martinsville, City of Radford, City of Roanoke, City of Salem

Leadership and Oversight

Board of Directors

	Representing
Ford S. Wirt, President*	Floyd County
Steven D. Eanes, Vice President*	Henry County
Stephen G. Simon., Secretary*	Roanoke County
R. Carey Harveycutter, Treasurer*	5th Planning District At-Large
Steve Allen	Patrick County
William O. Altman	City of Roanoke
Karen Alldredge, MD	Virginia ACEP
John E. Beach	City of Salem
James L. Cady, Sr.*	Craig County
Tim Duffer	Pittsylvania County
Dallas Taylor, RN	Emergency Nurses Association
W. Steven Davis	Giles County
Timothy Dick	City of Covington
Jason Ferguson	Botetourt County
Joe Coyle	Montgomery County
Daryl Hatcher	Franklin County
Rickey Hodge	Va. Assoc. of Vol. Rescue Squads
Michael Jefferson	City of Danville
Charles J. Lane, M.D., FACEP	Regional Medical Director
Robert H. Logan, Ph.D.* (non-voting)	Executive Director
Ryan Muterspaugh	Alleghany County
Danielle Lissberger	Hospital System Representative
Kristopher Shrader	City of Martinsville
Lee Simpkins	City of Radford
L. Joseph Trigg*	Pulaski County
J. Dale Wagoner*	12th Planning District At-Large
Bill Brown	4th Planning District At-Large

*Executive committee

Committee and Program Leaders

Executive Committee - Ford Wirt, Chair

Medical Direction Committee - Charles Lane, M.D., Regional Medical Director/Chair

General Performance Improvement Committee - Charles Lane, M.D., Chair

Trauma Performance Improvement Committee - Charles Lane, M.D., Chair

Personnel and Training Committee - Steve Simon, Chair

Near Southwest Preparedness Alliance (NSPA) - Carol M. Gilbert, M.D., Chair

Critical Incident Stress Management Team (CISM) -Mary Jones, Team Administrator

Allied Resources Committee - Steve Simon, Interim Chair

Communications Committee - Jim Cady, Sr., Chair

Pharmacy Committee - Joe Ciezkowski, R.Ph., Co-chair; Nadine Gilmore, R. Ph., Co-chair

*All leadership positions current as of 12/09/2010

Significant Accomplishments

Provider Services and Recognition

- Provided volunteer and career referrals and training course information in response to daily telephone and electronic inquiries.
- Conducted an annual EMS awards program at the Vinton War Memorial. Recognized providers and agencies in ten categories of regional EMS awards. Submitted regional award recipients as statewide EMS award nominees. Two winners went on to win Governor's awards.
- Coordinated and provided a point of contact for an accredited (VOEMS) regional critical incident stress management (CISM) Team consisting of some 50 volunteer mental health and peer public safety debriefers. Quarterly team meetings were conducted, along with several special events including a certification CISM training program.
- Responded to nine requests for CISM team interventions, and provided numerous educational sessions.
- Maintained statewide "Virginia EMS Jobs" web database for the Virginia Office of EMS.
- Managed multi-regional Consolidated Test Site registration system. (WVEMS staff coordinated development of this system.)
- Served as EMS infrastructure point of contact for all EMS agencies, providers, hospitals, and local governments in the region and beyond.
- Assumed fiscal management and contract employment of the State Hospital Preparedness Coordinator for the Virginia Hospital and Healthcare Association.

EMS Education and Advocacy

- Provided standardized testing of enhanced and intermediate students exiting from initial certification courses.
- Coordinated 29 OEMS consolidated test sites throughout the region, registering 806 students for testing.
- Conducted five Regional EMS Instructor Network meetings, including ALS coordinators, emergency operations instructors and EMT instructors.
- Provided a loaner library of EMS educational videos and training equipment.
- Participated in program planning for the annual statewide EMS symposium held November 2011 in Norfolk attended by some 1500 EMS providers, nurses and physicians.
- Offered four EMT-Enhanced courses, enrolling 37 students.
- Offered one EMT-Intermediate course enrolling 29 students.
- Partnered agency in accredited EMT-Intermediate programs at the Roanoke Valley Regional Fire-EMS Training Center, New River Valley Training Center, and the Franklin County Department of Public Safety.
- Partnered with community colleges across the region to offer college credits for EMS educational programs at no additional cost to students.
- Began feasibility study and preparation of self-study to establish an accredited paramedic program .

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- **EMS Education and Advocacy—continued**

Offered 380 hours of ALS and BLS continuing education, including the following:

- 342 hours through certification programs; 24 hours BLS category 1 CE; four AMLS courses, two PEPP courses.
- Offered four International Trauma Life Support (ITLS) courses.
- Actively participated in numerous State-level committees and work groups.
- Served on advisory boards for local college and university programs.
- Participated in pre-hospital care committees for hospitals in the region.
- Conducted six peer review committee meetings
- Promoted and co-sponsored numerous educational events across the region.
- Participated in disaster exercises in six localities, including multi-jurisdictional drills.
- Served as site evaluator for other planned EMT-Intermediate programs.
- Participated in statewide committee reviewing BLS testing procedures and scenarios.
- Participated in statewide committee charged with writing guidelines for VA EMS providers.
- Staff members attended national EMS conferences.
- Maintained professional liability insurance on all students enrolled in council-sponsored ALS training programs, saving students some \$15,000.
- Field training staff maintained certification as instructors in PEPP, AMLS and ITLS.
- Maintained regional web-based training calendar
- Staff served as state affiliate faculty for ITLS.
- Membership on advisory boards pursuing accreditation for Intermediate education in Botetourt and Alleghany.
- Active participation in regional Heart Alert committees.
- Assumed staff responsibility for BLS test site coordination to ensure uniformity and provide better customer service at BLS test sites.



EMS Education

Medical Direction and Performance Improvement

- Updated the regional ambulance diversion policy.
- Maintained a regional ambulance supply exchange and drug restocking policy.
- Continued projects for regional EMS performance improvement.
- Planned for and developed new Regional Operational Guidelines, set for implementation in March 2012.
- Provided suggested guidelines for quality improvement programs in agencies.
- Endorsed 12 ALS Coordinators for recertification. according to regional guidelines.
- Reestablished and established new clinical education agreements at 13 hospitals in the region.
- Expanded clinical education to other healthcare entities beyond hospitals.
- Endorsed 8 new Operational Medical Directors and/or Physician Course Directors for the WVEMS region.

Communications, Facilities

- Coordinated a region-wide system of drug and IV box exchange, incident reporting and follow-up, and provision of inventory control.
- Maintained a regional waiver exempting EMS agencies from registration for testing of blood with portable glucometry equipment, saving EMS agencies some \$17,500 every two years.
- Maintained a regional Controlled Substances Registration Permit to allow EMS agencies to carry IV fluids and other controlled substances as “restock items” saving individual agencies some \$11,500 every year.
- Provided continuing liaison between EMS agencies, medical directors and emergency department nurse managers related to the exchange of supplies and equipment.
- Provided technical assistance and regional administration for VHASS and Web-EOC, web-based ambulance diversion and mass casualty incident management software.
- Supported statewide “WeatherSafe” program for sharing air medical turn-down information.
- Continued ownership and operation of various regional EMS communication systems.
- Completed narrowbanding for all FCC licenses held by WVEMS

Public Information and Referral

- Maintained an electronic mailing list with over 2,000 subscribers to provide frequent notices of training events and other timely EMS news.
- Served as a clearinghouse for regional and state EMS pamphlets, posters, displays and other public relation and recruitment materials.
- Regularly updated the council’s Internet web site www.wvems.org with current EMS news and events, education, recruitment, CISM information, committee minutes and council reports, trauma triage information, mass casualty information, General Assembly information and relevant EMS links.
- Maintained and used large floor-standing display unit that is available for use throughout the region.
- Published various flyers, for courses, service offerings, etc. throughout the year.
- Conducted various surveys and published results.



Mass Casualty and NSPA

WVEMS partnered with the Near Southwest Preparedness Alliance (NSPA) to continue building regional medical surge capability through systematic planning, procurement of needed supplies and equipment, and training and exercise efforts. These activities were based on the regional Hazard Vulnerability Analysis, which ranked anticipated risks in the following order:

1. Evacuation (within hospitals, among hospitals, and into the region from other areas)
2. Weather-related events
3. Mass Casualty incidents (CBRNE, including Burn/ Trauma events)
4. Hospital resiliency
5. Pandemic influenza
6. Hazmat Incidents

Specific Response and Preparedness Activities Included:

- Enhanced morgue capacity at three regional hospitals.
- Purchased pediatric ventilator for Bedford Memorial.
- Purchased humidifiers and free-standing AC units for regional cache, stationed and maintained at Carilion Clinic Roanoke Memorial Hospital.
- Planned for at-risk populations in conjunction with regional partners annual NSPA Regional Collaborative Workshop.
- Established Alternate Care Center at Riner Fire Dept.
- Deployed regional STIP at Martinsville Raceway and Lynchburg Air Show.
- Began power resiliency projects for 4 regional hospitals and water resiliency projects for 10 regional hospitals
- Supported MRC and related projects in three health districts. The MRC
- Coordinator is housed within the WVEMS/NSPA offices in Roanoke.
- Installed and utilized RIOS interoperable communications system.

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Mass Casualty and NSPA—continued

Training and Educational Activities Included:

- Basic Disaster Life Support; Communications (RIOS and BGAN) training;
- Hazmat training; Mobile medical asset (including STIP) training
- Disaster Medicine and Emergency Preparedness course for physicians
- VDH epidemiology conference
- Best practice visits to Moses Cone, INOVA Fairfax and Johns Hopkins hospitals;
- Regional Pediatric Champion Program
- NDMS integrated summit
- Regional Collaborative Workshop
- State Hospital Emergency Preparedness Forum
- High Impact/High Profile events training
- Annual VDEM conference
- VDH integrated summit
- Meta-Leadership summit

Other Planning and Coordinating Activities

- Published periodic financial reports, quarterly program reports, an annual report, frequent committee minutes and other training and event announcements.
- Provided a consistent point of contact for EMS providers, agencies and local governments.
- Provided representation on a number of local, regional and statewide committees and boards.
- Provided technical assistance to applicants for Virginia EMS Financial Assistance (RSAF) grants and provided standardized grading for all EMS grants submitted to OEMS from agencies within the WVEMS region.
- Gained approval for \$1,616,181 in RSAF grant awards to agencies within the region.
- Revised regional EMS strategic plan and other regional planning documents.
- Provided fiscal and administrative support for the Alliance for Emergency Medical Education and Research, co-sponsor of the Virginia EMS Symposium and other events.
- Provided fiscal and administrative support to the Near Southwest Preparedness Alliance (NSPA) to manage some \$1 million in federal hospital preparedness program (HPP) funds.
- Continued coordination of the Medical Reserve Corps (MRC) in two health districts within the region for the Virginia Department of Health (VDH), and added coordination for the Blue Ridge MRC.



*Carillion Life-Guard
courtesy Carillion Clinic*



Balance Sheet

June 30...		2012	2011
	Assets		
Current Assets			
	Unrestricted cash and cash equivalents	322,925	358,256
	Restricted cash	5,236	2,041
	Accounts Receivable	262,366	171,940
	Prepaid expenses	13,252	7,780
	Investments	121,033	
	Custodial funds	26,086	27,775
	Total current assets	750,898	567,792
Property and equipment - net		423,648	443,099
		1,174,546	1,010,891
	Liabilities and Net Assets		
Current Liabilities			
	Accounts Payable	41,095	36,083
	Accrued expenses	165,357	32,480
	Custodial funds liability	26,086	27,775
	Other liabilities	2,705	
	Total liabilities	235,243	96,338
Net Assets			
	Unrestricted	933,036	906,885
	Unrestricted - designated	6,001	5,627
	Total unrestricted	939,037	912,512
	Temporarily restricted	266	2041
	Total net assets	939,303	914,553
		1,174,546	1,010,891

The Western Virginia EMS Council, Inc. was chartered in 1975
under the laws of the Commonwealth of Virginia.

The council is a private, not-for-profit, tax exempt organization as described in
Section 501 (c)(3) of the Federal IRS Code.

Donations to the council are tax deductible.

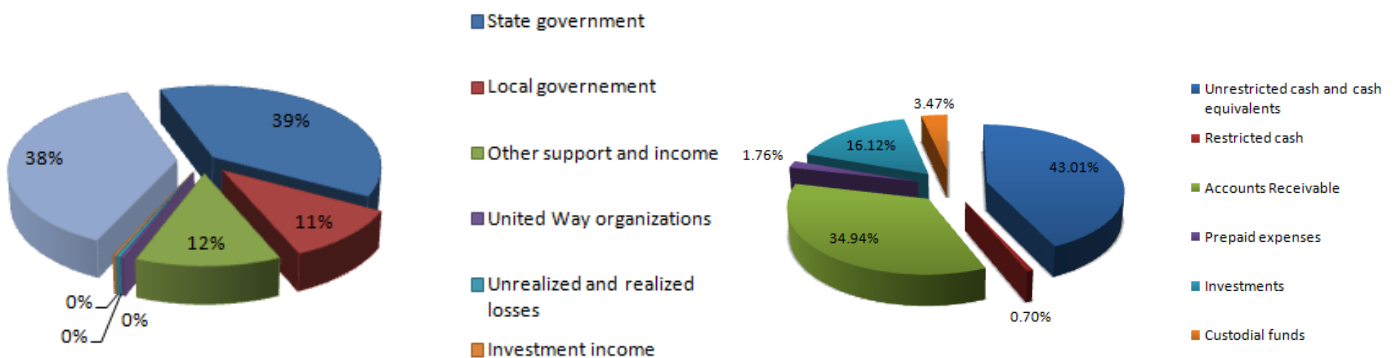
Federal Employer Identification Number (EIN): 54-1010118

DUNS Number: 011866139

Guidestar: Search EIN above or "Western Virginia Emergency Medical Services"

Statement of Activities

June 30...	2012	2011
Unrestricted revenues and support		
State government	482,746	475,390
Local government	133,332	132,652
Other support and income	155,212	224,431
United Way organizations	3,365	4,041
Unrealized and realized losses	(5,067)	
Investment income	3,089	7,150
Net assets released	472,579	362,547
	1,245,256	1,206,211
Expenses		
Program services	976,358	949,197
Management and general	242,373	225,912
	1,218,731	1,175,109
Change in unrestricted net assets	26,525	31,102
Temporarily restricted net assets		
Federal grant revenue	470,804	344,214
Net assets released from restrictions and reclassifications	(472,579)	(362,547)
Change in temporarily restricted net assets	(1,775)	(18,333)
Change in net assets	24,749	12,769
Net assets - beginning of year	914,553	901,784
Net assets - end of year	939,302	914,553



\$4.25-for-Life Funding to Localities

In 2006, the full funding generated by the “\$4-for-Life” vehicle registration add-on was allocated in its entirety to EMS. For several years, a portion of this fund has been diverted to other areas, but beginning July 1, 2006, the full amount came back to EMS. Of this amount, 26% is returned directly to the localities. The allocation is based on DMV collections, determined by the number of eligible vehicles registered in each jurisdiction. In the 2009-2010 session, this program was increased to \$6.25, but the additional revenue does not go to benefit EMS at this time.

JURISDICTION	FY-04 Payment	FY-05 Payment	FY-06 Payment	FY-07 Payment	FY-08 Payment	FY-09 Payment	FY-10 Payment	FY-11 Payment	FY-12 Payment
ALLEGHANY COUNTY	8,080.50	8,013.00	13,593	13,911	15,379	17,412	16,236	17,524	21,882
BOTETOURT COUNTY	15,843.50	15,883.00	26,738	28,225	30,767	36,120	33,726	36,851	35,078
COVINGTON	2,755.50	2,726.00	4,363	4,596	5,088	5,569	5,232	5,464	5,338
CRAIG COUNTY	2,694.50	2,655.50	4,321	4,541	5,090	5,631	5,337	5,785	5,524
DANVILLE	17,991.00	17,871.00	29,018	29,599	31,550	34,753	32,313	34,816	33,625
FLOYD COUNTY	7,271.50	7,301.50	12,271	12,605	13,938	16,208	15,279	16,823	16,099
FRANKLIN COUNTY	25,055.50	24,923.00	42,407	44,175	49,228	56,097	52,532	57,215	54,567
GILES COUNTY	7,836.63	7,870.50	13,282	13,664	15,125	17,040	16,002	16,923	16,503
HENRY COUNTY	26,352.00	26,240.00	43,571	45,029	54,812	54,517	50,131	54,334	51,995
MARTINSVILLE	5,811.50	5,766.50	9,535	9,765	10,777	11,686	11,127	12,028	11,590
MONTGOMERY COUNTY	31,116.50	30,686.50	51,493	53,092	58,653	67,460	63,440	69,536	66,801
PATRICK COUNTY	9,333.50	9,296.00	15,334	16,036	17,569	19,566	18,306	19,847	18,980
PITTSYLVANIA COUNTY	29,777.00	29,726.50	49,589	51,360	56,854	64,605	59,870	65,057	63,412
PULASKI COUNTY	15,495.00	15,531.50	25,705	26,368	28,670	32,960	30,444	32,967	32,054
RADFORD	4,555.00	4,508.00	7,365	7,574	8,435	9,494	8,794	9,329	9,039
ROANOKE CITY	39,259.50	38,622.23	63,889	65,410	71,737	81,145	75,208	81,241	77,886
ROANOKE COUNTY	43,007.63	42,979.50	71,631	75,042	81,765	93,703	87,909	95,237	91,778
SALEM	11,127.50	10,983.50	18,365	18,744	21,143	23,345	21,676	23,201	22,396
WVEMS Region	303,363.76	301,583.73	502,470	519,736	576,580	647,311	603,562	654,178	634,547

2012 Regional EMS Award Winners

Excellence in EMS

John "Dale" Wagoner
Deputy County Administrator, Henry County
(former Director of Henry County Public Safety)

Outstanding Administrator

Jason Ferguson
Battalion Chief, Botetourt County Emergency Services

Outstanding EMS Agency

Christiansburg Rescue Squad

Outstanding EMS Physician

Karen Alldredge, MD
OMD, Salem Fire-EMS, PCD National Business College

Outstanding EMS Educator

James Doran
EMS Training Specialist, Roanoke County Fire & Rescue Department

Outstanding Contribution to EMS by a Nurse

Dallas Taylor, RN
Carilion Clinic Roanoke Memorial, Trauma Services

Outstanding EMS Provider

Nathan J Davis
Regional Emergency Medical Services, Inc

Outstanding Contribution to EMS for Children

Brain Clingenpeel
Roanoke County Fire & Rescue Department

Outstanding Contribution to EMS by a Telecommunication Officer

Cindi Bowles
City of Roanoke E-911 Center

Scholarship for Outstanding Contribution to EMS by a High School Senior

Joanna Mason



Supporters

Commonwealth of Virginia
Alleghany County
Botetourt County
Craig County
Floyd County
Giles County
Franklin County
Henry County
Montgomery County
Patrick County
Pittsylvania County
Pulaski County
Roanoke County
City of Covington
City of Danville
City of Martinsville
City of Radford
City of Roanoke
City of Salem
Virginia Rescue Squad Assistance Fund
US Office of the Assistant Secretary for Preparedness and Response (ASPR), DHHS
Greater Alleghany United Fund (partner)
United Fund of Giles County (partner)
United Way of Roanoke Valley (eligible)
United Way of Montgomery, Radford & Floyd (eligible)
Carilion Clinic:
Carilion Roanoke Memorial Hospital
Carilion New River Valley Medical Center
Carilion Giles Memorial Hospital
Carilion Franklin Memorial Hospital
Carilion Clinic Patient Transportation
LewisGale Medical Center—Salem
LewisGale Alleghany
LewisGale Pulaski
LewisGale Montgomery
Danville Regional Medical Center

Two WVEMS regional award winners went on to receive Governor's Awards in November 2012. Deputy County Administrator of Henry County (former Henry County Director of Public Safety) **John "Dale" Wagoner (RIGHT)** received the capstone "Excellence in EMS" for 2012. Dale was recognized for his outstanding service as a volunteer and career EMS provider, educator, administrator and leader. **Brian Clingenpeel (LEFT)** of Roanoke County Fire & Rescue Department received the "Governor's award for Outstanding Contribution to EMS for Children". Brian was recognized for his many outreach programs for the children of Roanoke County.

Our Vision

The EMS system in the Western Virginia region will . . .

- provide access for victims for injury and sudden illness via a **universally available enhanced 9-1-1** emergency telephone system.
- provide for **dispatcher-provided telephone assistance** (pre-arrival instructions) to callers with life-threatening emergencies.
- provide for **timely response** of first responder and transportation, personnel and vehicles through a system of predetermined minimum response intervals, monitoring and quality assurance-performance improvement.
- provide for **high-quality, pre-hospital treatment** of patients as a result of standardized basic life support training programs, accredited advanced life support educational and mentoring programs, standardized testing programs, frequent and timely continuing education programs, and quality assurance-performance improvement programs.
- provide **triage and transport**, and transfer if necessary, of patients to the most appropriate facility based on predetermined universally accepted transport guidelines and protocols.
- provide **timely emergency department care** with emergency physicians, emergency nurses and other support personnel and **trauma care**, when necessary, with personnel and resources associated with a designated trauma center.
- provide **communications system** capabilities that enable EMS personnel to communicate with all other EMS personnel throughout the region, their dispatchers, all hospital emergency departments and other public safety personnel.
- provide resources and capabilities in order to appropriately respond to and manage large disasters and **mass casualty** situations.
- ensure EMS system **viability and excellence** through the effective use of state, local and private funding sources, research, medical direction and collaboration of all persons and agencies involved in the provision of emergency medical services.

Contact Information

Main Office (WVEMS & NSPA)

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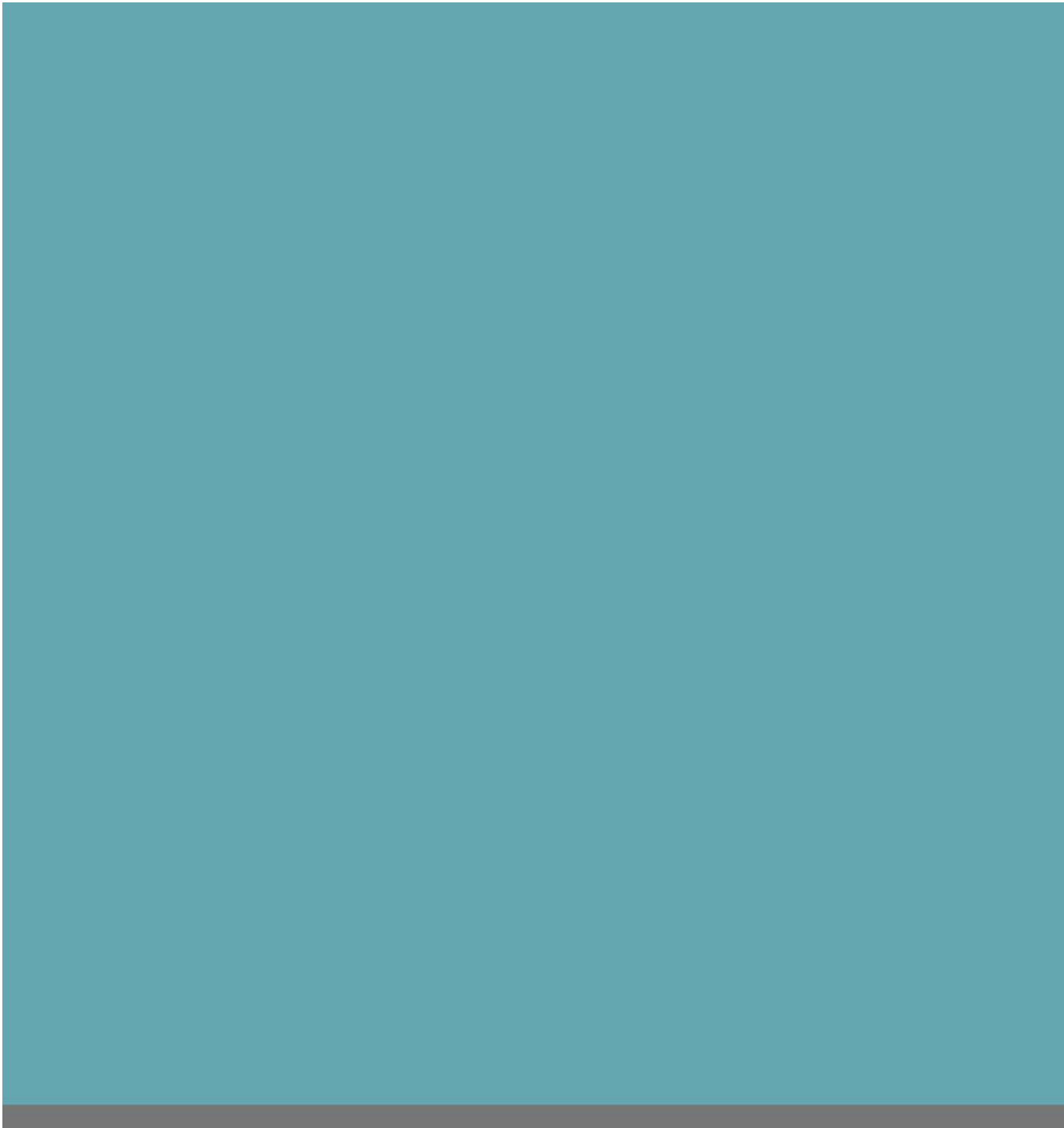
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WVEMS Piedmont Field Office

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FY2012